

O/o Joint Secretary (IEC)
Ministry of Health & Family Welfare

Report on the visit to RIMS Hospital, Imphal, Manipur

The undersigned visited the RIMS Hospital, Imphal, Manipur on 11th April, 2019 to review the progress of the Swachhta Pakhwada Activities, and for an assessment of the cleanliness at the Hospital and the Campus.

2. During my visit, I briefly witnessed the proceedings of an ongoing Seminar on Waste Disposal, Sanitation and Hygiene. A complete round of the Campus and the Hospital was taken along with the Director, Medical Superintendent and other Senior Members of the staff. The Hospital is located on a sprawling Campus of more than 300 acres, and caters to a large number of patients in North-East. During my visit, the OPD areas, as well as the IPD Wards of various Departments in the Hospital were found loaded with patients. During the Campus tour the following were inter-alia covered:-

- i) Gynae and Obs Ward
- ii) General Surgery Ward
- iii) Neuro Surgery Ward
- iv) AIDS and HIV Ward
- v) Paediatrics Ward
- vi) Trauma and Emergency Wards
- vii) Labour Rooms
- viii) Intensive Care Units
- ix) Nephrology Ward and ICU
- x) Oncology Ward and ICU
- xi) Bio-Medical Waste Management Area

- xii) Administrative Blocks
- xiii) Record Rooms
- xiv) Security Rooms
- xv) Radiology Department
- xvi) Digital X-Ray Room
- xvii) Ultrasound Room
- xviii) MRI Room
- xix) Radiotherapy and new Cancer Wing
- xx) Central Sterilization Unit
- xxi) Lecture Rooms
- xxii) Hostels
- xxiii) Kitchen and Stores
- xiv) Washing areas etc.

3. A lot of construction activity was found to be in progress on the Campus. The present hospital building is quite old and is in need of regular maintenance and reinforcement. There are some green pockets on the Campus, but given the huge size of the Campus, a lot more needs to be done towards landscaping and beautifying the outdoors.

4. Despite the fact that the building is very old and there is a great deal of space constraint, the OPD areas and the Wards etc. were found to be clean. The toilets, however, throughout the Campus are in need of maintenance and more thorough cleaning. It was noted that there was not even a single disabled friendly toilet in the entire Campus. There was also not found any toilet with the western seat. The

provision for the same needs to be made immediately in order to make the building disabled/handicapped friendly.

5. The Labour Room was found to be clean but the labour tables were found to be old and rusted. The Hospital needs to take action in this regard. The new Maternity OT has become fully operational in the Hospital.

6. The Kitchen and the Cooking Rooms are antique, and require modernization and upgradation.

7. The Gynae OPD, the Central Sterilization Unit, the New Radiotherapy and Cancer Units were found to be very good. The condition of the Maternity Ward was also fairly good.

8. A CCTV was found to be installed in the office of the Medical Superintendent to monitor the Doctors Room in the Emergency Reception and the Emergency Wards. This initiative has reportedly added to the quality of emergency attendance and medical care.

9. There is one incinerator for Bio-Waste Management in the Hospital which is not sufficient to meet the needs of the Hospital. It was reported that some part of Bio-Waste Management had been outsourced by the Hospital.


10. It was noticed that the area outside the PMJAY Help desk was not very well maintained. The open drains outside need to be properly covered and cleaned. Likewise, fans in the General OPD areas also require cleaning.

11. The tiles on the floors and the plaster on the walls in the Hospital are also in urgent need of reinforcement.

12. In the Administrative Block, old records were found stacked here and there including in the Security Room. It was suggested that old records should be managed through off-site warehousing in an outsourcing model, in order to clean up the working area of the Hospital.

13. There was not found any IEC material in the Hospital Premises despite the fact that there is a huge patient load in the Hospital. It was suggested that IEC activities should be strengthened and every wall of the OPD areas, Doctors rooms and Wards etc. must be utilized to put up the useful IEC material. The signages in the Hospital can also be improved further.

14. On the whole, the Hospital and the Campus were found to be clean. Apparently the Director and his team had taken pains to clean up the Campus during the Swachhta Pakhwada, 2019.


17/5/19
(Rekha Shukla)
Joint Secretary

JS(PS)