National Health Systems Resource Centre

EXPRESSION OF INTEREST FOR SELECTION OF CERTIFICATION AGENCIES FOR AUDIT OF PUBLIC HEALTH CARE FACILITIES

Expression of Interest is invited from Certification bodies with Ten years experience in certifying quality Management System in India, out of which at least Five years experience should be in auditing of the facilities providing healthcare to human beings. The certification body is expected to conduct third party audit of healthcare facilities against ISO 9001 standard. The certification body should be a legal entity and not a franchisee.

The certification body should have all India presence with at least Ten offices across India and should be willing to undertake work in any part of the country. The certification body should have health within the scope of accreditation (EA 38.0)

The certification body must have conducted quality management systems certification audits/certified at least Ten hospitals having provision of at least 100-indoor beds, during last five years.

The certification body should be empanelled with Quality Council of India and should not have any registration default/suspension with Quality Council of India.

Certification bodies should have Clinical experts along with Management System Auditors.

Interested institutions may kindly send the following details to PAO, NHSRC, NIHFW Campus, Baba Gangnath Marg, Munirka, New Delhi – 110067 by 5 pm on 25th July 2011 The hard copy must be sent at the above address. Please write "EOI for ISO 9001 Certification" on the Left hand Cover of the Envelop.

Kindly furnish

- A note on the organization, giving details of registration, key professionals, relevant experience and abstract of works undertaken so far, with emphasis on the last five years.
- One recent work conducted by the organization in the health sector.
- Whether the organization would like to take up the work in any part of the country without any reservations.
- Whether the certification body is a Franchisee.

A request for quotation shall be sent to qualifying certification bodies on the basis of details furnished in response to this Expression of Interest.