TRAINING DIVISION

1. About the Division

Availability of quality health care services to the community depends largely upon the efficacy with which health functionaries discharge their responsibilities, which, in turn would depend mainly upon their education and training. Department of Health and Family Welfare had recognized the crucial role of training of health personnel in providing effective and efficient health care services to the rural community from the very beginning of the Five Year Plans. The pre-service and in-service training for different categories of health personnel are imparted through various schemes of Government of India.

The Apex Training Institute, National Institute of Health and Family Welfare (NIHFW), New Delhi (www.nihfw.org), "Gandhigram Institute of Rural Health and Family Welfare Trust" (GIRHFWT), Tamil Nadu (http://www.girhfwt.org/), Family Welfare Training & Research Centre" (FWTRC), Mumbai (http://fwtrc.gov.in/), "All India Institute of Hygiene & Public Health" (AIIH&PH), Kolkata (http://aiihph.gov.in/), "RCH-II Training Unit" and "National Academy of Medical Sciences" (NAMS), New Delhi (http://www.nams-india.in/) are some of the institutes specifically set up to meet training needs.

Training Management Information System (TMIS) - a web based solution for the gap analysis of trained and untrained health professionals and rationalizing their deployment is hosted on NIHFW website as well as on the Health Management Information System (HMIS) portal of MoHFW.

(For details click on www.nihfw.org + TMIS Link or www.mohfw.nic.in + HMIS + TMIS Link)

Autonomous Organisations/ Bodies/Trusts/ Subordinate Offices

a. Gandhigram Institute of Rural Health and Family Welfare Trust (GIRHFWT), Tamil Nadu

Established in 1964 with financial support from Ford Foundation, Government of India and Government of Tamilnadu. It trains Health and allied manpower working in PHCs, Corporations / Municipalities and Tamil Nadu Integrated Nutrition Projects. Central Training Institute (CTI) at GIRH&FWT is earliest among such institutes in the country. It runs courses of PG Diploma in Health Promotion Education (DHPE) and Diploma in Medical Laboratory Technology. Gandhigram Institute is also engaged in upgrading the capabilities of Auxiliary Nursing Mid-Wife (ANMs), staff nurses and students of nursing colleges through the Regional Health Teachers Training Institute (RHTTI). It conducts Diploma in Nursing Education and Administration (DNEA), Promotional Training for ANM / MPHW (F) and Short- term trainings in community health nursing.

b. Family Welfare Training & Research Centre (FWT&RC), Mumbai

FWT&RC (Mumbai) was the first Family Planning Training Centre, established in June 1957 under Union Ministry of Health and Family Welfare. It is one of the Central Training Institutes (CTI) conducting in-service training for Medical and Paramedical personnel in key health areas to enhance their knowledge and skills for better delivery of health care services. These training are for the Central, State and District level health personnel from all over the country. The Centre is identified as a collaborating Institute for certain specialized training like Immunization, Communication, etc.

Under the WHO fellowship programme for South-East Asian Region, FWT&RC has been identified as one of the Collaborating Institutes. Fellows from Srilanka and Bangladesh are deputed for programmes in Gender Issues, Safe-Motherhood, Maternal and Fetal Nutrition, Management Information System and RCH.

The Centre added a one year Diploma in Health Education (DHE) in 1986 affiliated to the Deemed University- International Institute for Population Sciences (IIPS). The Curriculum of DHE was reviewed during a National level workshop sponsored by WHO in March 2000 and the Course was renamed as Diploma in Health Promotion Education (DHPE).

Research activities include the community-based studies on Reproductive and Child Health (RCH), HIV/AIDS and Population issues. Training Needs Assessment studies and evaluation studies are also conducted by the Centre. FWT&RC is a Regional Resource Centre in collaboration with Family Planning Association of India, Mumbai to provide training and other resources to the Mother NGOs and Field NGOs from the western zone of India.

With the launch of Government of India's National Health Mission (NHM) for a renewed thrust to primary health care services, FWT&RC (Mumbai) started another residential academic programme for Post-graduate Diploma in Community Health Care, in 2007 for the para-medicals working in family welfare in Health Departments, NGOs and Private Sectors to improve their efficiency and capacity building to cope up with the work under the NHM for better delivery of health care services. The duration of the course is 15 months.

There are few Short Term Training Courses like Training on National Health Policy and Family Welfare Programmes for CHS Officers, Training for Mid-level Managers under Immunization Strengthening Project (RCH), Specialized Training in Communication under RCH for Information, Education and Communication (IEC) personnel, Post-Graduate Certificate course in Health & Family Welfare Management through Distance Learning, Workshop for Principals and Faculty of Health and Family Welfare Training Centres on HIV/AIDS, Training programme for District Health Officer (DHO) / Chief Medical and Health Officer (CMHO) on National Health Policy and Programmes, Training Programme on IEC for AIDS, Training for Trainers, WHO Fellowship programme and Ad-hoc Training courses.

c. National Institute of Health and Family Welfare (NIHFW), New Delhi

The National Institute of Health and Family Welfare, (NIHFW), an autonomous organization, under the Ministry of Health and Family Welfare, Government of India, acts as an 'apex technical institute' as well as a 'think tank' for the promotion of health and family welfare programmes in the country. The thrust areas of NIHFW include Health and related Policies, Public Health Management, Health Sector Reforms, Health Economics and Financing, Population Optimization, Reproductive Health, Hospital Management, Communication for Health and Training Technology in Health. The Institute addresses a wide range of issues on Public Health through its eleven departments which are multi-disciplinary in nature.

EDUCATIONAL ACTIVITIES

Post-Graduate Education - Educational activities of the Institute are formulated to meet the basic public health education requirements and promote academic excellence in the fields of health and family welfare programmes in the country.

M.D. (Community Health Administration) - With 10 seats, this three-year duration Post-Graduate Degree Course (MD in Community Health Administration) is affiliated to the University of Delhi and recognised by the Medical Council of India (MCI). This course has been continuing since 1969.

Diploma in Health Administration - This two-year duration Post-Graduate Diploma in Health Administration is also affiliated to the University of Delhi and is recognized by MCI. PGDHA has an in-take capacity of six students a year.

Post-Graduate Diploma in Public Health Management (PGDPHM) - Started by the Institute in 2008 in collaboration with Public Health Foundation of India, and supported by the MoHFW; this one-year duration course has 30 seats for national candidates and 10 for international candidates. The objective of the course is to sharpen the skills of Public Health Managers working at various levels.

Distance Learning Courses – NIHFW undertakes the following one year distance learning courses:

- i. Diploma in Health and Family Welfare Management
- ii. Diploma in Hospital Management
- iii. Diploma in Health Promotion
- iv. Diploma in Applied Epidemiology
- v. Diploma in Public Health Nutrition

E-learning Certificate Courses - The Institute also conducts two E-learning certificate courses namely: (i) Professional Development Course in Management, Public Health and Health Sector Reforms for Senior Medical Officers; and (ii) Programme Management and Support Unit for Programme Managers; developed with the support of European Union funded Institutional and Technical Support (ITS) Project.

NATIONAL NODAL AGENCY FOR SPECIALIZED PROJECTS OF MOHFW

National Health Mission/Reproductive and Child Health-II

The NIHFW, as a nodal agency, has been co-ordinating and monitoring the performance of various trainings under National Health Mission with the help of 22 Collaborating Training Institutions (CTIs) in various parts of the country. The RCH unit reviewed and prepared comments on training component of the draft and supplementary/additional PIPs of States for 2017-2018 (35 States and UTs PIPs) for finalization and submission to MOHFW. Comprehensive State Training Plans (2017-2018) for each State and a Central Training Plan based on the allocation of budget for training were prepared. On behalf of NIHFW, Consultants/Sr. Consultant/Nodal Officer from the RCH unit attended NPCC meetings for all the States/UTs conducted at Nirman Bhawan for finalizing the approval of States/UTs PIPs and budget for the year 2017-2018.

National Cold-Chain and Vaccine Management Resource Centre (NCCVMRC)

The NCCVMRC has been set-up at NIHFW with the objective of building capacity of all the district level cold chain technicians involved in Universal Immunization Programme to undertake repair and maintenance of about 70000 cold chain equipment in about 27000 cold chain points in the country. In addition, around 300 cold chain officers and vaccine and logistics managers have been trained in vaccine logistics management at this Centre. A National Cold-Chain Management Information System (NCCMIS) is operational across all States and UTs of India to provide real time information on all cold-chain equipment along with real time temperature monitoring of selected bulk vaccine stores. In addition, it has completed the review and update of NCCMIS in 29 States across the country.

In collaboration with the National Cold Chain Resource Centre (NCCRC), Pune, NCCVMRC at NIHFW has trained more than 300 cold-chain technicians in repair of cold-chain equipment. NCCVMRC has completed the National Study on Performance Assessment of Cold Chain Technicians and is in the process of developing the report for communication to the MoHFW. On behalf of the MoHFW, NCCVMRC organized and conducted the State Cold Chain Officer's Review meeting at New Delhi and Kolkata for all States and UTs of India to review state cold chain performance and suggest appropriate recommendations for improving the same.

Two separate module have been developed on the WIC-WIF and ILR-DF including voltage stabilizer for training of the Cold Chain Technicians. Spare parts inventory management has been developed by NCCVMRC for facilitating online indenting and issue of the cold chain spare parts at all level. The centre facilitated the installation of WIC-WIF at state level through mobilizing master technicians resource pool. The centre has developed Mobile application for the supportive supervision, Mission Indradhanush monitoring and communication monitoring.

National Skills Training Unit (DAKSH)

Provision of providing quality health care services in public health facilities is one of the important mandates under the National Health Mission. To achieve this, it is important that the health care providers such as Medical Officers, Nurses and ANMs working at the health facilities, are required to be skilled in the areas of reproductive, maternal, newborn and child health care. Keeping this in mind, the Government of India has introduced a system of competency-based training and certification programme to be implemented through Skills Labs. MoHFW, GOI, in collaboration with the Liverpool School of Tropical Medicine (LSTM), U.K., has taken this initiative named- *DAKSH* project for establishing five States of the art skills labs at Delhi and NCR. The skills labs are established in NIHFW, Safdarjung Hospital, Lady Hardinge Hospital, The Trained Nurses Association of India, and Jamia Hamdard College of Nursing. The main functions of these skills Labs are to handhold and guide the States/UTs in creating skills labs as well as to train the state trainers. At present, these five skills labs are assigned to help the 10 high-focus states to conduct 6-day TOT training programmes.

The skills lab training covers training requirements of Auxiliary Nurse Midwives, Staff Nurses, Médical Officers and Obstetricians. Standardized skill stations comprising quality mannequins, pedagogy and objective-structured clinical examination (OSCE) are integral part of these trainings.

Mother and Child Tracking Facilitation Centre (MCTFC)

Established in 2013, the Mother and Child Tracking System maintains a huge database of beneficiaries' and health providers' contact details and services. Besides monitoring the delivery of MCH services to the pregnant women and children, it directly communicates with the ANMs, ASHAs, pregnant women and parents of young children on their mobile phones to sensitize them regarding their medical services which are due. Establishment of MCTFC at NIHFW has resulted in better interaction with beneficiaries and front-line health workers (ANMs and ASHAs) for verification of the records and services delivered, encouraging for timely availing of/providing due services, informing them about various mother and child care services, programmes and initiatives like JSSK, JSY, RBSK, National Iron Plus Initiative (NIPI), contraceptive distribution by ASHAs, etc. sending the appropriate health promotion messages in voice and text to beneficiaries according to the month of pregnancy or age of the child. MCTFC has employed 86 Helpdesk Agents (HAs), with a daily log-in of 80 HAs. The Facilitation Centre is operational from 9:00 a.m. to 6:00 p.m. The Centre has a target of 7 lakh calls every month including Interactive Voice Response System (IVRS). The introduction of free in-bound calls to the Facilitation Centre is on the anvil facilitating the beneficiaries and health workers seek guidance on health care related queries and obtain health consultation. Currently, the Centre is calling millions of beneficiaries and thousands of health workers of 13 Hindi-speaking States and 5 regional languages States-Gujarati, Odia, Assamese, Bengali and Telugu.

The HAs contact the service providers and recipients of mother and child care services for their feedback on related issues and concerns. As a result, the feedback helps the Government of India/State Governments to easily and quickly evaluate the programme interventions leading to have appropriate corrective measures to improve the health service delivery. They also check with the ASHAs and ANMs regarding availability of essential drugs and supplies like ORS packets and contraceptives. Training needs of the ASHAs and ANMs are also assessed.

The state-of-art call centre at NIHFW campus has a seating capacity for 83 Helpdesk Agents and other managerial staff. MCTFC has a central server room for hosting servers, network and telecom equipment and application. Helpdesk Agents are provided with computers and softphone for making calls to the beneficiaries and health workers. MCTFC is currently operational with outbound calls to beneficiaries and health workers every day except on national holidays. In addition, two doctors at the Centre respond to the specific queries of beneficiaries and health workers; and provide non-clinical advice.

Centre for Health Informatics (CHI) for National Health Portal (NHP)

The Ministry of Health and Family Welfare (MoHFW) has set-up a National Health Portal (NHP) in pursuance with the decisions of the National Knowledge Commission (NKC), to provide health information and health care related information to the citizens of India. The NHP would serve as a single point of access to multilingual health information, application and resources. A wide-spectrum of users such as academicians, citizens, students, health care professionals, researchers, etc. are benefitted from the National Health Portal. NIHFW has established a Centre for Health Informatics (CHI) to work as the secretariat for managing the activities of the National Health Portal. Presently, NHP disseminates information for professional use by health workers. NHP has presence on Facebook at https://www.facebook.com/NHPINDIA and Twitter at https://twitter.com/nhp india and Centre for Health Informatics (CHI) continuously done the maintenance and updating of NHP, NHP Voice Web, Mobile Applications, PMSMA, m Health SMS application.

CHI has developed a website (humdo.nhp.gov.in) for providing information on family planning. The website aims to provide eligible couples with information and guidance on family planning methods and services available, to ensure individuals and couples lead a healthy, happy and prosperous life.

The Centre for Health Informatics has initiated the process for launch of Integrated Health Information Platform (IHIP) to integrate all the Hospital Information Systems (HIS)/ Electronic Health Record (EHR) systems currently functional in various States as per direction of Ministry of Health and Family Welfare (MoHFW). The objective of IHIP is to keep the medical records of the patient in digital form which could be accessed by the patient as well as service providers as and when required. IHIP will help exchange of clinical data among providers irrespective of the hospital site visited by the patients.

SPECIALISED SERVICES

Maternal and Child Health (MCH) Services

The Institute gives special emphasis on Maternal and Child Health (MCH) services. The services on ante-natal and post-natal care, immunization, supply of iron and folic acid, vitamin 'A' supplementation, etc. are provided to the patients visiting the clinic. Children up-to the age of 5 years, are also immunized. Special services are also provided to cater to the needs of menopausal women and adolescents.

Lab Facilities

The laboratory of the Institute facilitates for an in-depth investigation of the causes of reproductive disorders such as endocrinological, anatomical/surgical, genetic and others. The scientific approaches adopted in the management of endocrinological and reproductive disorders; and infertility management have paid rich dividends.

d. All India Institute of Hygiene & Public Health (AllH&PH), Kolkata

Established in 1932 as the first school of Public Health in South-East Asia region with a vision to be a **centre of excellence** globally for Education, Training and Research in the field of **Public Health**. Pioneer Institute of its kind dedicated to teaching, training, and research in various disciplines of Public Health and allied sciences to ensure capacity building in the area of Public Health.

Institute has two campuses viz. Main Campus at Chittaranjan Avenue and B N Campus at Salt lake. Unique support of field laboratories, namely, Urban Health Unit and Training Centre, Chetla and Rural Health Unit & Training Centre, Singur.

The Institute addresses a wide range of issues on public health from a variety of perspectives through the departments of Bio-Chemistry & Nutrition, Epidemiology, Health

Promotion and Education, Maternal & Child Health, Microbiology, Occupational Health, Preventive and Social Medicine, Public Health Administration, Public Health Nursing, Environmental Sanitation & Sanitary Engineering and Statistics. Institute is providing special services of Yellow Fever Vaccination and Water Testing for potability.

The regular courses conducted by the Institute are as follows:

MCI Recognised Courses:

- (A) MD (Community Medicine)
- (B) Diploma in Public Health (DPH)
- (C) MPH (Epidemiology)

NON-MCI Courses:

- (A) M.Sc. in Applied Nutrition
- (B) Master in Veterinary Public Health (MVPH)
- (C) Diploma in Health Promotion and Education
- (D) Diploma in Dietetics (Dip-Diet)
- (E) Diploma in Health Statistics (DPH)
- (F) Post Graduate Diploma in Public Health Management. (PGDPHM)

In addition to the regular courses, the Institute conducts various Short Courses/Training Programs on a regular basis for Capacity Development in the field of Public Health. This year, as part of the initiative of MOH&FW, following skill based training programs have been added to the list:

- (A) Diabetes Educator; Duration: 3 Months
- (B) Dietetic Assistant; Duration: 5 Months
- (C) General Duty Assistant; Duration: 5 Months
- (D) Home Health Aide; Duration: 4 Months
- (E) Sanitary Inspector: Duration: 9 months

New Initiatives

- 1. The Institute has received approval of MOH&FW for starting the following new regular courses:
 - (A) M.Sc. in Public Health (Occupational Health)
 - (B) M.Sc. in Public Health (Health Promotion)
 - (C) M.Sc. in Public Health (Maternal and Child Health)
- 2. Proposal for adopting e-Office has been approved and the implementation is under process.
- 3. A MoU has been signed with the NIOH, Ahmedabad for collaborative action in the field of Occupational Health, which includes the exchange of knowledge and collaborative research programs.
- 4. A MoU has been signed with NIPER, Kolkata for research and academic exchange in global health care through scientific and technical collaboration having focus mainly on Public Health including Occupational Health and Environmental Health.

e. National Academy of Medical Sciences (NAMS), New Delhi

National Academy of Medical Sciences (India) was established on 21st April, 1961 as a registered Society namely, the 'Indian Academy of Medical Sciences' under Societies Registration Act XXI of 1860, with the objective of promotion of knowledge of Medical Sciences in India and its practical application to problems of national welfare, recognition and encouragement of merit in all branches of Medical Sciences, acting through properly constituted National Committees for medical scientific subjects for undertaking medical scientific work of national and international importance.

The Academy has been recognized by the Government of India as a Nodal Agency for Continuing Medical Education for medical and allied health professionals and is advising the Government of India in several matters of National Health Policy and Planning. The National Academy of Medical Sciences (India) is a unique Institution which fosters and utilizes academic excellence as its resource to meet the medical and social goals. Over the years the Academy has recognized the outstanding achievements of Indian scientists in the field of medicine and allied sciences and conferred Fellowships and Memberships. Fellows and Members are chosen through a peer review process consisting of screening by the Advisory Panel of Experts and the Credential Committee, election through voting by the Council and by all the Fellows. This year 23 Fellows and 104 Members were elected.

The Academy has also established NAMS Centre for Research in Medical Education at AIIMS, Jodhpur which has been functioning since July 2014. The center has carried out multiple activities in-relation to enhancing the education and research component of the NAMS. The following are the activities being carried out at the Center in Jodhpur: (i) Medical education research and validation; (ii) Editorial work and publication of Annals; (iii) Other activities with bearing on NAMS.

A number of prestigious Orations and Awards have been instituted by the Academy which is bestowed upon eminent bio-medical scientists in recognition of their outstanding contributions. During 2015-16, eight Orators and five Awardees (total thirteen) have been awarded at Raipur, Chhattisgarh during NAMS Annual Conference, NAMSCON-2016. For 2016-17, seven Orators and five Awardees (total twelve) have been selected to deliver the oration/award at this year Annual Conference in Sri Guru Ram Das Institute of Medical Education and Research at Sri Amritsar, Punjab from 27-29th October, 2017.

The Academy also contributes towards Human Resource Development under Scientific Exchange Program by selecting and sending Junior Scientists to Centre of excellence for training in advanced methods and techniques. Every year, during the NAMS Annual Conference, a Scientific Symposium is organized on a topic of great relevance to the health care needs of the Country. The Theme of the NAMS National Symposium this year is 'Environment & Health' during the 57thAnnual Conference (NAMSCON-2017)

Training Management Information System (TMIS)

The need for skilled human resource has been increasing with the new health programmes being added to the package of health services over the past few decades, along with the growth of health infrastructure and expanding scope of the health services. Several new health programmes have been introduced and the strategies of existing programmes have been revised from time to time. These changes in health services and strategies have led to an increased need for developing new competencies and skills among the health personnel. Thus there is a need for high level of concern, commitment and competence among the health personnel, responsible for the management and delivery of health care, especially health care providers at the grassroots level.

In this regard, Training is one of the most effective and tested tool for performance enhancement, as well as for upgrading the knowledge and skills of the personnel. Organizational motivation and morale, as reflected in the attitudes, and work culture are rendered relevant and sharply focused through effective training programmes. But only a systematically developed data base of trained and untrained personnel congruent with the job responsibilities can effectively manage the human resource.

Training Management Information System (TMIS) Software was initially conceptualized under ITS (Institutional Technical Strengthening) project supported by European Union (July 2011 to Dec2013). In its initial development phase, the software was piloted in 8 States.

It was then taken up by this Ministry as Institutional Property Rights and further developed by Training Division to be rolled out in entire country with an administrative approval of the then Secretary (HFW). The software aims for the management of entire RCH/NHM and Disease control Trainings at one place.

TMIS is registered with a domain name as tmis-mohfw.gov.in

About TMIS

TMIS is visualized as a "Single Window" for all **Static database** related to training i.e. documents related to trainings like training guidelines, training manuals, course content, training calendars, circulars and other relevant material and the **Dynamic database** which would capture all real time trainings, nominations, certificate generation, post training evaluation and post training deployment.

The purpose of the TMIS is to have a centralized database of trained human resource to strengthen the public sector healthcare delivery system. Once online, it helps the policy makers at State and District level in allocation of available Human Resources by rationalizing their deployment at various healthcare facilities (PHCs/CHCs/District Hospitals etc.). It ensures the Name Based Tracking of all the trainings an individual (trainee healthcare personnel) has gone through and further training requirements at their level. Online nomination mechanism enables quality in nomination process through in-built eligibility criteria. The software also provides many more user-friendly functions and advanced tools, such as auto SMS alerts to the participants for training, online certificate generation for the real time trainings, listing of "Trainers" based on the training type and thematic area, as well as automatic report generation and visualized graphical presentation of training data. All in-service trainings pertaining to RMNCH+A (NHM & RCH), NUHM, Disease control and ASHA Trainings are aspired to be covered under TMIS.

Deliverables of TMIS:

- 1. Plan and manage trainings under one umbrella.
- 2. Unique id ensuring entire training history of each individual employee.
- 3. Avoid duplication of nomination & regulate nomination process of training through different checks.
- 4. Real time status and data availability of training at National/ State & District level.
- 5. Rational deployment of trained manpower at desired health facilities.

- 6. Strengthen monitoring system and quality of trainings focusing on importance of each training, inbuilt pre and post training assessments before generation of certificate for training attended.
- 7. Assist decision makers and stakeholders to perform gap analysis of trained HRH in system.
- 8. Maintain a Government to Government (G2G) web based application for monitoring and planning of skilled and trained health care providers.

Status update

It is pertinent to mention here that an administrative decision to shift TMIS from BSNL server to NIC server has been taken for it being an in-house developed web application in the Ministry. For this server transfer, Security Audit being a mandatory requirement, a NICSI empanelled agency had been hired to get it done. Along with the Security audit, some restructuring issues in the software has popped-up and the same has to be worked upon simultaneously with the process of Security Audit, therefore rolling out TMIS in remaining States is taking time.

- Orientation cum hands-on training on TMIS software had been done in almost all the States except UTs.
- 16 States i.e. Haryana, Karnataka, Odisha, Himachal Pradesh, Telangana, Andhra Pradesh, Chhattisgarh, Uttarakhand, Maharashtra, Jharkhand, Tamil Nadu, Kerala, Jammu & Kashmir, Goa, Manipur and Delhi are online as on date and operational with complete technical support from TMIS-MoHFW team on day to day basis. Hands-on training in Mizoram State has been imparted recently in the month of May 2018.
- 7 States i.e. Gujarat, West Bengal, Nagaland, Tripura, Rajasthan, Arunachal Pradesh and Meghalaya are in trial phase.

It is expected that by the end of next Financial year, every district/state in the country would be using TMIS with quality data entry and use the information for further action like micro planning, annual Project Implementation Plan (PIP), monitoring of staff trainings and capacity building with the long-term goal to improve human resources for health.

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